



Privacy Policy

This page outlines our Privacy Policy. Our policy is to respect and protect the privacy of our users. This policy statement tells you how we collect information from you (the Client) and how we use it. We follow five core principles of privacy protection:

- 1. Notice/Awareness of our information practices**
- 2. Choice/Consent to provide information**
- 3. Access/Participation to/in your own data**
- 4. Integrity/Security of the Data Collected**
- 5. Enforcement/Redress through self-regulation.**

1. Notice/Awareness

This Privacy Policy is being placed as a link on WhosOnLocation (the 'application') pages, a practice that is becoming an industry standard location for Web Application privacy policies.

2. Choice/Consent

The following paragraphs describe the type of information we collect and the reasons why we collect the information. By providing the information requested, and by continuing to use the application after having an opportunity to review our privacy policy, you have consented to our use of the information we collect as described at the point of collection or in this policy.

User Supplied Information

By using the application you (whether an individual or company or other legal entity), your staff, and your visitors are asked to supply information in order for the application to perform its core purpose – that being the management of people into and out of your organisations operations.

When you register an account to become a WhosOnLocation client we record staff and/or Contractor (User) profile information such as names, e-mail, department, phone, mobile and a password. If Add-ons are activated User information can include a photo and uploaded documents against their profile.



When visitors check into and out of the application we record their name, where they are from, and the date and time they arrived onsite and departed. Other information can be captured depending on the requirements of the client.

We use this information to provide the core application services of WhosOnLocation. Information is available to users via the application tools or by your direct request to our helpdesk. The information we collect in this manner is not used for any other purpose. No personal customer, user, staff or visitor data will be copied to, or shared with, any other party without the prior written consent of you.

As the data entered into the application is managed by you, we are not responsible for the integrity of the data entered into the application nor any consequences resulting from incorrectly entered information.

Disclosure of Information

We may disclose user information in special cases when we have reason to believe that disclosing this information is necessary to identify, contact or bring legal action against someone who may be causing injury to or interference with (either intentionally or unintentionally) our rights or property or other users of the application, or anyone else that could be harmed by such activities. We may disclose user information when we believe in good faith that the law requires the disclosure.

We may share aggregate information about our users with business partners and other third parties. For example, we may say x percent of our clients are Government Departments or y percent of our Clients operate in this sector.

Your IP Address

The application collects IP addresses for the purposes of system administration, to generate aggregate information, and to audit the use of our application. When you request pages from WhosOnLocation, our servers log your IP address. We do not normally link IP addresses to anything personally identifiable, which means that your session will be logged, but you remain anonymous to us. We can and will use IP addresses to identify a user when we feel it is necessary to enforce compliance with our terms of use of the application or to protect our service, site, customers or others.

Use of Cookies

We do not use cookies that contain any personally identifiable information.



3. Access/Participation

You may access the data collected by us about you by sending a request to the address listed below. If you believe that an error has been made in the accuracy of the data collected from you, we will correct such error upon adequate verification of the error and the identity of the person seeking the correction.

If you wish to access, remove or correct any personally identifying data you have supplied to us you may do so by:

- Sending an e-mail request to info@whosonlocation.com.

Please understand that in order to protect your privacy and security, we may also need to take reasonable steps to verify your identity before granting access or making corrections.

4. Integrity and Security of the Data Collected

The application uses COMODO 2048-Bit Encryption to secure data information transfer, is EV SSL Certified, and is stored in a secure server facility in major Data Centres. The Data Warehouses are physically protected as there is no external signage identifying the buildings, there is a 24 hour Security Guard posted on-site, the facilities are monitored for intrusion 24 hours a day. Visitors must provide Photo ID and are escorted throughout their visit. To minimise systems outage and application down-time the facility employs multiple UPS's and on-site generators. All servers are on a dedicated Firewall with robust check-point security.

Personal information you provide will be secured in accordance with industry standards and technology. Since the internet is not a 100% secure environment, we cannot ensure or warrant the security of any information you transmit to WhosOnLocation. There is no guarantee that information may not be accessed, copied, disclosed, altered, or destroyed by breach of any of our physical, technical, or managerial safeguards.

You are responsible for maintaining the secrecy of your unique password and account information, and for controlling access to your email communications at all times.

5. Enforcement/Redress

If for some reason you believe that we have not adhered to our privacy policy, please notify us by the method set forth above. We will do our very best to respond to your concerns and, when appropriate, take steps to correct a problem.



By using this application, you signify your assent to this policy statement regarding online privacy.

If you do not agree to our terms of use, then please do not use our application. Your continued use of the application (accessed via secure logon at <https://vm.Locatingus.com>) following the posting of changes to our Terms of Use will mean you accept those changes.

How to contact us

If you have any questions about the Terms of Use, the practices of this Web site application, or your dealings with us, you may contact us at the address below.

Attn: Privacy Policy Issues
WhosOnLocation Customer Services
Locating Us Ltd
P.O. Box 15 145
Wellington, New Zealand 6243

Last Updated on: 18 October 2011